

Librería
Bonilla y Asociados
desde 1950



Título: Intercultural Interaction

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Precio: Desconocido

Editorial:

Año: 2009

Tema:

Edición: 1ª

Sinopsis

ISBN: 9781403986306

Written in a highly accessible style and in four parts, this book provides rapid and authoritative access to current ideas and practice in intercultural communication. It draws on concepts and findings from a range of different disciplines and uses authentic examples of intercultural interaction to illustrate points.