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Título: Knowledge Management: An Integrated Approach

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Precio: \$880.00

Editorial:

Año: 2010

Tema:

Edición: 2ª

Sinopsis

ISBN: 9780273726852

As the economy increasingly moves towards a knowledge based economy, the ability to manage knowledge becomes a matter of competitive survival. This textbook offers clear, well-structured and interesting introduction to knowledge management, with real life case studies from well-known global organisations who are at the forefront of best practice. Many other books only address the subject only partially, from a human resource, information systems or practitioner perspective. This is the first textbook to bring together and integrate all these dimensions.

This engaging text offers a readable blend of theory and practice, making this the ideal resource for students studying knowledge management courses within business management, information science and computer science degrees at both undergraduate and postgraduate levels.