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The Routledge Handbook of Public Diplomacy provides a comprehensive overview of public diplomacy and national image and perception management, from the efforts to foster pro-West sentiment during the Cold War to the post-9/11 campaign to "win the hearts and minds" of the Muslim world. Editors Nancy Snow and Philip Taylor present materials on public diplomacy trends in public opinion and cultural diplomacy as well as topical policy issues. The latest research in public relations, credibility, soft power, advertising, and marketing is included and institutional processes and players are identified and analyzed. While the field is dominated by American and British research and developments, the book also includes international research and comparative perspectives from other countries.

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