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**Autor:** Robinson Patricia A.

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Twenty-five years ago, how many people were thinking about the internet on a daily basis? Now you can find everything, including technical and instruction manuals, online. But some things never change. Users still need instructions and warnings to guide them in the safe and proper use of products. Good design, clear instructions and warnings, placement of graphics, all the traditional elements hold true whether designing for print or online materials. And technical writers still need those two most valuable commodities\_time and information\_to do their jobs well. Another constant, Writing and Designing Manuals and Warnings, now in its fourth edition, offers real-world guidance based on real-world know-how for the development of product documentation.