

*Librería*  
***Bonilla y Asociados***  
*desde 1950*



**Título:** Foundations Of It Service Management Based On Itil. -

**Autor:** Itsmf- NI

**Precio:** \$972.00

**Editorial:**

**Año:** 2006

**Tema:**

**Edición:** 2ª

**Sinopsis**

**ISBN:** 9789077212585

"In recent years, IT Service Management has developed into a field in its own right. Organizations are now so dependent on the automation of large parts of their business processes that the quality of IT services and the synchronization of these services with the needs of the organization are now essential to their survival..."